



Child Neurology Consultants of Austin

Ryan A. Boeck, MD

Aaron L. Cardon, MD

Meeta W. Cardon, MD

Ruy Carrasco, MD

Lindsay E. Elton, MD

Ezam Ghodsi, MD

Jeffery S. Kane, MD

Dilip J. Karnik, MD

Karen Keough, MD

Katherine Labiner, MD

Jeffrey S. Kerr, MD

Katherine Labiner, MD

Jinphon Ong, MD

Michael S. Reardon, MD

Elizabeth M. Cross, PNP-BC

Dawn K. McElvain, RN, MSN, CPNP

Toshia M. McKeon, RN, MSN, CPNP

CEDAR PARK OFFICE

Pediatric Specialty Center

1301 Medical Parkway, Ste 300

Cedar Park, TX 78613

Office: (512) 494-4000

Fax: (512) 494-4045

AUSTIN (FAR WEST) OFFICE

Far West Medical Tower

6811 Austin Center Blvd., Ste 400

Austin, TX 78731

Office: (512) 494-4000

Fax: (512) 494-4024

SOUTH AUSTIN OFFICE

5301 Davis Lane, Ste. 200A

Austin, TX 78749

Office: (512) 494-4000

Fax: (512) 494-4090

Visit us at:

www.childneurotx.com

March 29, 2019

Dear Patient, Parent/Guardian –

I regret to inform you that Child Neurology Consultants of Austin will no longer be in-network for any United Health Care Plans as of May 1, 2019. This applies to commercial and Medicaid health plans.

We worked very hard over the last nine-months to avoid this and UHC has made no attempt to work with us to resolve our contract differences.

What's Next

We will continue to accept urgent and emergent appointments up until May 1, 2019. All services after May 1, 2019 will be considered out of network and applied according to your plan. If you have an existing appointment with one of our physicians after May 1, 2019, you will be contacted by our office to discuss transitioning your child to the hospital system for ongoing care. To learn about your in-network options for pediatric neurology or rheumatology care, please contact the member service phone number on the back of your UHC card.

What You Can Do

Contact UHC directly using the number on the back of your card and express your concern. If you purchase your insurance through an employer, speak with the Human Resources Department at your company and have them advocate on your behalf.

We're Investing in Our Families

Over the last year we have added new doctors, a third clinical location, an in-office infusion suite, and home video-EEG testing, all designed to increase convenience and lower costs to our patients and their insurance providers. We have also added Dr. Ruy Carrasco, one of the only pediatric rheumatologists in Central Texas with his extensive background and expertise. We've made these investments because this is what our patients need and deserve.

We sincerely appreciate you trusting us with your most important asset – your child's health. We understand that this is not just an inconvenience to you, it is an interruption in your child's health care and we will continue to work toward finding a solution with UHC. Of course, we will also continue to provide you with the highest level of care should you want to continue with us on an out-of-network basis.

Sincerely,

Jeffery Kane, MD

Managing Partner

Child Neurology Consultants of Austin

List of providers and services that will out of network to UHC members as of May 1, 2019:

Ryan Boeck, MD
Meeta Cardon, MD
Aaron Cardon, MD
Ruy Carrasco, MD
Lindsay Elton, MD
Ezam Ghodsi, MD
Jeffery Kane, MD

Dilip Karnik, MD
Karen Keough, MD
Jeffrey Kerr, MD
Kate Labiner, MD
Jinphon Ong, MD
Michael Reardon, MD
Toshia McKeown, NP

Dawn McElvain, NP
Liz Cross, NP
Routine pediatric,
ambulatory and home
video EEGS
Pediatric out-patient
infusions